



Crematorium Compliance Scheme Report

Created for	Gwent Crematorium
Inspected on	Mar 6, 2023
Inspected by	Paul Rayson

Compliance Score	
Your Score	409
Maximum Score	460
Compliance %	88.9 %

Environmental Audit Summary	
Total Indicators:	13
Green indicators:	6
Amber indicators:	5
Red indicators:	2

Contents

1. Cremation Administration	3
2. Ceremony Facilities	4
3. Cremation Facilities	6
4. Premises and Facilities	9
5. Grounds and Memorialisation	11
6. Service and Staff	12
Scores by Section	14
Non Compliances by Section	15
7.1 Environmental - Cremator Operation	16
7.2 Environmental - Grounds related environmental initiatives	17
7.3 Environmental - Organisational Culture	18
7.4 Environmental - Energy Usage	18
Environmental Scores by Section	19
Environmental Non Compliances by Section	20

Explanatory Notes

The attached report is set out in five columns:

1. Indicator

The indicator describes what is being inspected.

2. Answer

The answer as to whether the indicator is met is either 'yes' or 'no'.

3. Evidence

The evidence demonstrated to support the answer.

4. Results

Provides an indication of what is in place.

5. Comments

The final column is for any comments the Inspector wishes to make.

If an indicator is not met, it is highlighted in red.

Each indicator met receives a score which is weighted, added together they provide the total score applicable to the crematorium inspected. This is shown on the final page of the report against both the total available score and the current national average.

1. Cremation Administration

Indicator ▲	Answer	Evidence	Result	Comments
a. A process is in place to ensure that statutory forms are received a minimum of 48 hours prior to the cremation.	Yes	Funeral directors are aware statutory forms must be received 48hours prior to cremation service, they are logged in when received and checked. There is a process to manage late forms.	A process is in place.	
b. A process is in place to ensure that the statutory forms are seen by the Medical Referee prior to the cremation.	Yes	A process is in place whereby the Medical Referee is presented with the statutory forms, either as hard copies or electronically, prior to the cremation.	Process in place.	Medical referee visits the crematorium. There are two Medical Referee's
c. When the Medical Referee identifies any discrepancies with the paperwork, a process is in place to address this before the cremation.	Yes	A process is in place for staff to contact doctors, Funeral Directors, etc. re any discrepancies, which are recorded along with any amendments and passed to the Medical Referee for final approval.	Process is in place.	MR will phone to resolve problems
d. The inspection of 10 sets of randomly selected cremation forms, both statutory and non-statutory, indicates that administration is being carried out correctly. The cremation numbers of the forms inspected are listed in the comments.	Yes	10 sets of forms are checked and found to be completed correctly, signatures completed, all questions are answered fully, full sets of appropriate forms, numbered and filed.	All forms fully/accurately completed.	
e. Maintaining a record of ashes received for disposal from elsewhere, along with final disposition is recognised as best practice by the Federation	Yes	A Register of ashes from elsewhere is in place and is completed.	A Register of ashes from elsewhere is in place and is completed.	
f. Chapel staff are made aware of the running order of the day.	Yes	Information on the services for the day is provided to the chapel staff, either as a hard copy or electronically.	There is a process in place for providing information.	
g. Memorial locations are recorded on maps/plans of Gardens of Remembrance.	Yes	There is a process in place to record the location of ashes within the gardens of remembrance, which is then cross referenced with a plan.	There is a process in place.	
h. The scattering/interment locations of ashes interred or placed in memorials are recorded on maps/plans of the facility.	Yes	A process is in place to record the storage of ashes, they are stored in a secure location which unauthorised persons cannot access.	There is a process in place.	

1. Cremation Administration (cont)

Indicator ▲	Answer	Evidence	Result	Comments
i. There is a process in place to effectively manage ashes left at the Crematorium following the cremation.	Yes	A process is in place to record the storage of ashes, they are stored in a secure location which unauthorised persons cannot access.	There is a process in place.	
k. In accordance with the requirements of the Competition and Markets Authority, the Cremation Authority publish their fees online and complete a quarterly income return	Yes	Fees appear on Cremation Authority website and an example of the quarterly return	The Cremation Authority complies with the requirements of the CMA	
l. The public have access to partial digital records on line to be able to locate final resting place and limited details.	No		No access is available on line.	Book of Memory is online
m. A digital system is in place for cremation bookings, registration, documentation, cremation instructions and associated records.	No		A computer based administration system is not place.	Not available for funeral directors to make bookings
n. The website is transparent and provides sufficiently detailed information.	Yes	Amongst the information on the website there is contact details, pricing, location of crematorium, services provided and electronic payment.	The website is transparent and provides sufficient detailed information.	

2. Ceremony Facilities

Indicator ▲	Answer	Evidence	Result	Comments
a. The lists of the days funerals are clearly displayed.	Yes	A daily service sheet, either electronic or hard copy is on display so visitors can see the location and time of the service.	A list is in place.	
b. Crematorium staff are available to check identity of deceased.	Yes	Staff are always present at entrance and within chapel to check I.D. on the coffin with documentation and assist mourners.	Staff are available.	
c. External speakers/screens are provided for particularly well attended services so that all the mourners can participate in the service.	Yes	External speakers/screens are mounted in the waiting are, beneath porte cochere or on external walls to enable gathered mourners to participate in service.	External speakers/screens are available.	There appear to be adequate screens and speakers.
d. The chapel is welcoming to visitors.	Yes	The entrance door is open, member of staff is visible, music is playing.	The chapel is welcoming.	
e. The flow of mourners through the chapel and ground is designed and managed to prevent conveyer-belt feeling.	Yes	There is a separate entrance and exit to chapel and/or mourners do not mix with other services through the use of suitable screening.	The layout prevents conveyor belt feeling.	
f. The coffin is received through an appropriate entrance, in accordance with the Code of Cremation Practice (2019) and the associated guidance.	Yes		The coffin is received through an appropriate entrance.	
g. The chapel is clean, tidy and comfortable for mourners in terms of lighting and temperature.	Yes	The chapel is clean and tidy with no litter present. Surfaces free of dust, carpets free from stains/marks, no visible wear, committal curtains clean and not faded. Chapel comfortable, not cold or hot, lighting at a level to read service books (Inspector must spend some time sitting in chapel to ascertain temperature and lighting).	Chapel is clean, tidy and comfortable for mourners.	
h. Mourners are able to clearly hear the officiant.	Yes	A dedicated PA system is installed in the chapel, with microphone available for officiants and speakers available throughout the chapel. Inspector to sit in service and ask mourners whether they can hear, if appropriate, is induction loop working?	Mourners can clearly hear the officiant.	
i. There is provision for playing music at the service.	Yes	Online musical system, digital input from mobile device, CD player and/or organist.	A variety of options are available for mourners to play music.	
j. There is provision for displaying visual tributes at the service.	Yes	Screens are available to display digital media content and/or a table is available for family photos/tributes to be placed and viewed during the ceremony.	A variety of options are available for families to display visual tributes.	

2. Ceremony Facilities (cont)

Indicator ▲	Answer	Evidence	Result	Comments
k. Alternative forms of service are allowed/encouraged, for example local choir, musicians, actors, themed service etc.	Yes	Alternative forms of service are allowed, including musicians, choirs, music and performing arts etc. The crematorium makes facilities available, room to change, and actively participate in coordinating the event.	Alternative forms of services are allowed/encouraged.	
l. The service can be viewed remotely via the internet.	Yes	Webcasting facilities are available to enable the service to be broadcast over the net to mourners who are unable to attend the event.	Webcasting facilities are available.	
m. The crematorium is equipped to deal with large congregations.	Yes	There is an identified overflow area, waiting room and port cochere may be used, areas have audio connection to chapel to enable mourners to take part in the service, staff have an agreed plan to manage large numbers of mourners, including parking.	An overflow area is identified.	
n. Interested groups/individuals are actively encouraged to visit and look around the facilities e.g. health workers, FDs, etc.	Yes	Events are held such as open days; carol concerts and groups/individuals are given escorted tours of crematorium.	Interested groups are facilitated to visit the crematorium.	
o. The chapel is cleaned/tidied after each service.	Yes	Staff are required to tidy chapel after every service, place service books ready for use, any litter removed, and carpet cleaned if necessary.	Chapel tidied following each service.	
p. Religious symbols in the chapel are removable on request.	Yes		Religious symbols can not be removed or obscured when requested.	The cross at the front of the chapel can be removed, The cross at the rear of the chapel cannot be removed as it is large, but it is not clearly visible.
q. A wheelchair user can be accommodated within the chapel to take part in the event.	Yes	Chapel seating or pews are arranged in such a manner to allow wheelchairs at the end of the row, allowing user to be integral to the event.	Wheelchair can be accommodated	

3. Cremation Facilities

Indicator ▲	Answer	Evidence	Result	Comments
a. The crematory is clean, tidy and walkways are unobstructed.	Yes	The overall general appearance of the crematory area is clean and tidy, no trip hazards, obstructions or clutter to ensure safe, ease of access.	The crematory is clean, tidy and walkways are not obstructed.	The crematory is large and on more than one floor
b. The general maintenance of crematory walls, floors and ceiling is in good order.	Yes	A high standard of cleanliness and maintenance of the internal walls and floors is observed.	There is a high standard of cleanliness.	The decor is tired.
c. A maintenance contract/agreement in place for the cremation equipment.	Yes	There is a contract in place for the regular maintenance and repair of cremators and ancillary equipment.	There is a maintenance contract in place.	
d. A contingency plan is in place for cremator breakdowns	Yes	A contingency plan exists, with formalised arrangements ? for example mutual aid agreements with neighbouring crematoria. It is in written or digital format and is regularly updated. Key staff are aware of the plan and where it can be accessed. plan exists which includes advising funeral directors, cremations taking place at neighbouring facilities, repairs being carried out in an expedient manner etc.	A contingency plan exists.	There is an arrangement with Cardiff Crematorium
e. There is a cremator log detailing maintenance and any adverse operating events.	Yes	There is a cremator log, which is up to date and includes adverse operating incidents.	There is a cremator log which is up to date.	
f. The crematorium has an Environmental permit issued by the Local Authority (or SEPA in Scotland) in place and there is a clear understanding of this by the staff involved.	Yes	An up to date permit is available for inspection during the visit. Staff, when questioned, are aware of the of its key requirements.	A permit exists, and staff understand its key requirements.	
g. The crematorium made a report to its environmental regulator of its emissions testing within the previous 12 months.	Yes	A copy of the report is available for the inspector to see during the visit.	A copy of the report was available for inspection.	
h. The emissions testing report show all measured parameters are within the prescribed emission limit values.	Yes	A copy of the report is available and it confirms all emissions are within prescribed limits.	A copy of the report is available and it confirms all emissions are within prescribed limits.	
i. The process to maintain identity of deceased is in place and adhered to, and all staff involved are aware of the importance of the process, how and why it is implemented.	Yes	Documentation exists to identify the deceased and this follows the process through cremation, reduction and storage. Discussions with staff demonstrates they understand the importance of ensuring the identification is maintained throughout the process.	A process of identification exists and staff understand its importance.	
j. The current Code of Cremation Practice is displayed, and staff are aware of its importance.	No		The current Code of Cremation Practice is not on display and/or the staff do not understand the importance of its requirements.	The staff replaced an old version after I pointed out that it was a very old copy on display

3. Cremation Facilities (cont)

Indicator ▲	Answer	Evidence	Result	Comments
k. A process is in place for ensuring that two people may be available for the charging of coffins when required.	Yes	A risk assessment and method statement are in place setting out the situations when two staff are required for charging, discussions with staff confirms the two-man process is in place and it is followed.	A process is in place for two staff to be available for charging when required.	
l. Metals are recovered after cremation for re-cycling.	Yes	The applicant is given the option to have metals returned to them, if not the metal is collected and is disposed of through a metal recycling scheme.	Cremation form advises applicant of the option to have metal returned or recycled. The crematorium is a member of a recycling scheme.	
m. All Crematorium Technicians are qualified to cremate.	Yes	Discussion with staff confirms that technicians are qualified, either through the FBCA or ICCM.	Technicians are qualified.	
n. Certificates of Proficiency of Crematorium Technicians are displayed.	Yes	Copies of certificates issued by the ICCM or FBCA observed in the crematory.	Certificates on display.	
o. When questioned, the Crematorium Technicians provide appropriate answers to Inspectors service-related questions.	Yes	In discussion with Cremator Technicians they were able to display a sound understanding of the cremation process and equipment.	Cremator Technicians demonstrated a sound knowledge of the cremation process and equipment.	
p. Crematorium Technicians have received specific training regarding infant cremations.	Yes	Attendance on a specific course relating to the cremation of babies, provided by the FBCA, ICCM, manufacturer or charity.	The Technicians have undertaken additional training relating to the cremation of babies	
q. Access to the crematory is restricted to prevent general access by the public.	Yes	Cremation and the storage of ashes is a sensitive process and general access by the public must be restricted. Discussions with staff and observations confirm access is restricted to staff or individuals with permission through the use of door locks, keypad entrance, signing in etc.	Access is restricted.	
r. Staff working within the crematory are appropriately dressed.	Yes	Staff were observed wearing smart cloths and PPE (For example non-flammable overalls, gloves, visor, safety shoes).	Staff are appropriately dressed.	

3. Cremation Facilities (cont)

Indicator ▲	Answer	Evidence	Result	Comments
s. Cremated remains are stored securely.	Yes	Cremated remains are observed to be stored separately, clearly labelled and in a secure room or cabinet.	Cremated remains are securely stored.	
t. When inspected there is evidence of complete combustion within cremated remains.	Yes	Cremated remains should be observed, if they are white/grey it may be assumed that combustion has been complete. If they contain black carbon particles, this suggests incomplete combustion.	Observations indicated complete combustion.	
u. A system is in place to indicate which remains are to stay, to strew, to inter or to return to applicant.	Yes	Observations of the area where cremated remains are stored to indicate if cremated remains are grouped according to final disposal, which will be confirmed by the identification papers kept with each set of remains. Discussion with staff will further confirm a process is in place.	A process in place to identify the final resting place of cremated remains.	
v. Records are made and retained when cremated remains are released from storage.	Yes	Observation of the process for releasing cremated remains confirms that the removal of the ashes is recorded, dated and signed for either by the applicant or the person acting on behalf of the applicant.	There is a process and documentation in place.	
w. Staff are aware of the definition of cremated remains.	Yes	In discussion with the staff they can confirm that the definition of cremated remains means all the material left in the cremator after a cremation, following the removal of any metal, and any subsequent grinding or other process which is applied to the material.	The staff were aware of the definition of ashes.	
x. There is a process in place when the initial decision for the final disposal of cremated remains is changed.	Yes	Changes always made in writing and confirmed by office, only instructions from office staff accepted. Technician to amend authority to cremate and identification label then amend log and initial changes.	A process exists for recording change of release instructions.	
y. Crematorium Technicians, where necessary reduce the ash from infant cremations by hand, rather than use mechanical means.	No		A mortar and pestle or sieve and brush are not used.	Infant cremations are processed through the cremulator
z. Moving away from manual charging is considered best practice. An automated charging device should be used.	Yes	An automated charger is installed/used.	An automated charger is available.	
za. Where carrying over is available bodies must be stored in a dignified and secure manner, either in a refrigerator or cold room.	Yes	A secure refrigerator or cold room is available on site.	A secure refrigerator or cold room is available.	

4. Premises and Facilities

Indicator ▲	Answer	Evidence	Result	Comments
a. The toilets are inspected and cleaned throughout the day as necessary and recorded.	No		No process for regular cleaning was in place and/or the toilets were not clean, tidy and well stocked.	The toilets were clean but no formal recording process is in place
b. A wheelchair is available on request.	Yes	A wheelchair is available to assist elderly and/or disabled visitors.	A wheelchair is available.	
c. Fire exits are marked, and an evacuation plan is in place.	Yes	Fire escape signs are erected over exit doors, assembly points are identified, and staff have regular evacuation drills.	Exit signs are clear, assembly points are identified, and evacuation drills are regularly undertaken.	
d. A defibrillator is available on site.	No		No defibrillator is available.	A defibrillator is available at the neighbouring golf club
e. A private interview room is available on site.	Yes	A private interview room is available on site where visitors can meet with crematorium staff in private. It should be suitably furnished.	A private interview room is available.	
f. The interiors of public buildings are well maintained.	Yes	The interior of the building is well presented, high standards of maintenance throughout, regularly decorated, all lights working, clean carpets and curtains.	The interior of the building is well presented.	Some areas are tired but maintenance is programmed
g. The exterior of all buildings are well maintained.	Yes	All buildings are in good condition, regularly maintained and decorated.	The external part of buildings is well maintained.	Some areas are tired but maintenance is programmed
h. Baby changing facilities are provided.	Yes	Baby changing facilities are provided.	Baby changing facilities are provided.	
i. On entry, signage for key facilities in the crematorium is highly visible and easy to follow.	Yes	Signage to the car park/office/chapel/toilets key facilities within the crematorium is highly visible and easy for visitors to follow.	Signage for key facilities is highly visible and easy to follow	
j. There is adequate parking.	Yes	There is a minimum of 30 car parking spaces with an overspill area available if required.	There is sufficient parking.	

4. Premises and Facilities (cont)

Indicator ▲	Answer	Evidence	Result	Comments
k. Easy access car parking bays are available.	Yes	Easy access car parking bays are available for disabled visitors to the crematorium.	Easy access car parking bays are available.	
l. A waiting room is available.	Yes	A waiting room is available for visitors who arrive before the service commences.	A waiting room is available.	
m. The funeral flower area is adequate for the volume of cremations.	Yes	The space available is sufficient to accommodate all the floral tributes arising from the number of services per day and per week.	There is sufficient space.	
n. There is a sign informing families how long flowers will remain following the service.	Yes	There are signs informing the bereaved how long floral tributes will remain in position following the service, in order that they may know how long they have to view/remove them.	There is/are sign/s in place.	
o. There is a process to ensure that advice is received on DDA issues.	Yes	A process exists for receiving advice on DDA issues, either internally or from a specialist external company.	A process to obtain DDA advice is in place.	Managed by the Local Authority
p. There is a process to ensure that Health and Safety issues are managed?	Yes	A process exists for receiving advice on Health and Safety issues, either internally or from a specialist external company.	A process to obtain Health and Safety advice is in place.	managed by the Local Authority
q. A memorial inspection programme is in place.	No		No memorial inspection programme is in place.	staff inspect but no formal process

5. Grounds and Memorialisation

Indicator ▲	Answer	Evidence	Result	Comments
a. The crematorium grounds and cemetery/cemeteries (where applicable) are well maintained.	Yes	A good standard of maintenance exists throughout the grounds, lawns are regularly cut, beds are regularly weeded, trees and shrubs are pruned, and litter is removed.	A good standard of maintenance exists.	
b. Enough suitably located taps are available.	Yes	Taps are available throughout the grounds and are in working order.	Enough working taps are available.	
c. There are enough litter bins available and well-maintained.	Yes	There are enough litter bins.	There are enough litter bins.	
e. Applicants for cremation are provided with information on the range of memorials available/permitted.	Yes	Applicants are provided with detailed and transparent information on the range, cost and conditions relating to memorials available/permitted. Information is also available online.	Information on the range of memorials available/permitted is provided to applicants.	
f. There are a variety of locations for the laying to rest.	Yes	There are a variety of locations for the scattering/interment of ashes. For example, gardens of remembrance, graves, columbaria etc.	There are a variety of locations for scattering/interment of ashes.	
g. There is an area specifically dedicated for memorials for babies and children.	No		A dedicated area does not exist.	
h. A policy exists for the management of floral tributes arising from services, advising families when they will be removed.	Yes	Information notices in the flower display area indicating length of time tributes will remain, details contained when writing to the family and/or funeral directors advised.	A policy exists for the management of floral tributes.	

6. Service and Staff

Indicator ▲	Answer	Evidence	Result	Comments
a. Staff are identifiable/smarty presented.	Yes	It is important that staff give a professional first impression, all staff must be smartly dressed. Staff must be approachable and be welcoming.	Staff were identifiable and smartly presented.	
b. Refreshment facilities are available for visitors.	No		No hot and/or cold drinks were available.	
c. Chapel times are routinely a minimum of 40 minutes.	Yes	Chapel times are routinely a minimum of 40 minutes to provide sufficient time for the family to have a service in an unhurried manner without clashing with other funerals.	Service times are routinely in excess of 40 minutes.	The service time is 45 minutes
d. A longer service time is available on request.	No		Longer service times not available.	
e. The bereaved family can choose a scattering location.	Yes	The applicant is advised of the scattering locations available and can chose a specific location.	A specific location can be chosen for the scattering of cremated remains.	Three different areas are offered
f. The family can witness the scattering of cremated remains.	No		The family cannot witness the scattering of cremated remains.	
g. If necessary, the family can collect cremated remains on the day of the cremation.	Yes	If the family, through their funeral director, advise the crematorium of their desire to collect cremated remains on the day of cremation, this can be arranged.	Arrangements can be made for cremated remains to be removed on the day of the cremation.	
h. A process is in place to ensure religious/cultural requirements can be accommodated.	Yes	A process is in place to ensure religious/cultural requirements can be accommodated, for example Hindu/Sikh communities' requirement for short-notice cremations can be accommodated.	A process is in place to accommodate cultural/religious requirements.	

6. Service and Staff (Cont)

Indicator ▲	Answer	Evidence	Result	Comments
i. There is a process in place for dealing with customer/client feedback and complaints.	Yes	Feedback from service users, both positive and negative, is an important tool for ensuring the service reflect the needs of users. Feedback must be dealt with in a sympathetic and timely manner.	Aprocess is in place for dealing with feedback and complaints.	Managed by the Local Authority
j. The cremation service generates a surplus and receives regular investment.	Yes	The service generates a surplus on its annual budget, a portion of which is used to reinvest in the crematorium and service.	The crematorium benefits from regular investment.	

Scores by Section

Section	Your Score	Max Score	Your Score %	Industry Average %
1. Cremation Administration	59	65	100	98
2. Ceremony Facilities	80	85	94	97
3. Cremation Facilities	125	135	93	94
4. Premises and Facilities	74	85	87	95
5. Grounds and Memorialisation	32	40	80	95
6. Service and Staff	39	50	78	95
Your Scores	409	460	88.9	95

Non Compliances by Section			12	out of	92
Section ① ▲	Indicator ② ▲	Result	Comments		
1. Cremation Administration	l. The public have access to partial digital records on line to be able to locate final resting place and limited details.	No access is available on line.	Book of Memory is online		
1. Cremation Administration	m. A digital system is in place for cremation bookings, registration, documentation, cremation instructions and associated records.	A computer based administration system is not place.	Not available for funeral directors to make bookings		
3. Cremation Facilities	j. The current Code of Cremation Practice is displayed, and staff are aware of its importance.	The current Code of Cremation Practice is not on display and/or the staff do not understand the importance of its requirements.	The staff replaced an old version after I pointed out that it was a very old copy on display		
3. Cremation Facilities	y. Crematorium Technicians, where necessary reduce the ash from infant cremations by hand, rather than use mechanical means.	A mortar and pestle or sieve and brush are not used.	Infant cremations are processed through the cremulstor		
4. Premises and Facilities	a. The toilets are inspected and cleaned throughout the day as necessary and recorded.	No process for regular cleaning was in place and/or the toilets were not clean, tidy and well stocked.	The toilets were clean but no formal recording process is in place		
4. Premises and Facilities	d. A defibrillator is available on site.	No defibrillator is available.	A defibrillator is available at the neighbouring golf club		
4. Premises and Facilities	q. A memorial inspection programme is in place.	No memorial inspection programme is in place.	staff inspect but no formal process		
5. Grounds and Memorialisation	g. There is an area specifically dedicated for memorials for babies and children.	A dedicated area does not exist.			
6. Service and Staff	b. Refreshment facilities are available for visitors.	No hot and/or cold drinks were available.			
6. Service and Staff	d. A longer service time is available on request.	Longer service times not available.			
6. Service and Staff	f. The family can witness the scattering of cremated remains.	The family cannot witness the scattering of cremated remains.			
1 - 11 / 11 < >					

7.1 Environmental - Cremator Operation

Section...	Indicator ② ^	Ans...	Evidence	Result	Comments	Score
7.1 Environmental - Cremator Operation	a. Is the cremator fitted with mercury arrestment as described in Process Guidance Note PG5/2 (12)	Yes		Filtration Technology is to be installed		1
7.1 Environmental - Cremator Operation	b. Is the cremator fitted with NOx abatement equipment	No		NOx abatement is not in place		0
7.1 Environmental - Cremator Operation	c. Cremators are operated in an environmentally aware manner	Yes	Raising the temperature of cremators to operating levels uses considerable amounts of energy, whilst producing CO2. This negative impact can be mitigated by carrying out several cremations once the cremator is at operating temperature. A policy of holding over, in accordance with the Code of Cremation Practice facilitates this	A process is in place to allow holding over		2
7.1 Environmental - Cremator Operation	d. Encouraging the use of non - Particle Board coffins eg MDF and Chipboard	Yes		The crematorium permits limited choice, chipboard, wood and cardboard		1
7.1 Environmental - Cremator Operation	e. Energy is recovered	Yes	A considerable amount of energy is used or generated in the cremation process, the vast majority of which exits direct to atmosphere. The installation of new technologies, including heat exchangers, enables some of this energy to be recovered to heat the facility. Thus, reducing the negative impact on the environment through the reduction in energy required to heat the building	Heat energy is recovered		2

7.2 Environmental - Grounds related environmental initiatives

Section...	Indicator ② ▲	Ans...	Evidence	Result	Comments	Score
7.2 Environmental - Grounds related environmental initiatives	a. Electric vehicle recharging points are provided	No		Charging points are not available		0
7.2 Environmental - Grounds related environmental initiatives	c. The organisation encourages the adoption of sustainable and recyclable memorials	Yes		The Cremation Authority provides limited sustainable alternatives e.g metal		1
7.2 Environmental - Grounds related environmental initiatives	d. Welcoming wildlife	Yes		There is limited areas e.g areas out of sight growing wild		1
7.2 Environmental - Grounds related environmental initiatives	f. Does the facility demonstrate effective recycling activities	No		No direct evidence of a targeted approach to recycling		0

7.3 Environmental - Organisational Culture

Section...	Indicator ② ▲	Ans...	Evidence	Result	Comments	Score
7.3 Environmental - Organisational Culture	a. The culture of the organisation encourages the adoption of environmentally aware initiatives	Yes		The culture of the organisation permits change but does not encourage		1
7.3 Environmental - Organisational Culture	b. Does the facility have an Environmental Policy	Yes		No formal policy available	managed by the Local Authority	0

7.4 Environmental - Energy Usage

Section...	Indicator ② ▲	Ans...	Evidence	Result	Comments	Score
7.4 Environmental - Energy Usage	a. Energy Performance Certificate (EPC) of the facilities	No		The facility does not have current certification or exemption		0
7.4 Environmental - Energy Usage	b. Has the facility switched to a Renewable Energy Supplier	No		The facility is yet to use a renewable energy source		0

Environmental Audit Summary

Total Indicators:	13
Green Indicators:	6
Amber Indicators:	5
Red Indicators:	2